CHILDREN’S HOSPITAL OF RICHMOND

SERVICES GUIDE 2011-2012

INSIDE:
• Provider Guide
• Map of Locations
• Service Descriptions
• Hospital News
Children's Hospital of Richmond, a children’s hospital within the VCU Health System, offers the widest range of pediatric services in the region and is Central Virginia’s only full-service children’s hospital. A guide describing the hospital’s services and programs is featured on pages 8-15. For additional information, contact Cyndi Cline, Community Liaison, at (804) 228-5835 or ccline@chva.org.

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Also in This Guide

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Dear Colleagues:

Creating a platform for advancing the level of pediatric care and specialty services in our region was the driving force behind the decision to join VCU Children’s Medical Center and Children’s Hospital in 2010 to create Children’s Hospital of Richmond (CHoR) of the VCU Health System.

Bringing together the services of both organizations established a full-service children’s hospital that offers a continuum of pediatric care unparalleled in our region. Our unified organization fosters new opportunities for enhancing and expanding pediatric services, improving coordination of care among providers, and increasing access to specialty pediatric care for children throughout Central Virginia. The strong foundation of clinical, academic and research excellence of the VCU Medical Center strengthens our ability to recruit and retain top pediatric medical and surgical subspecialists and expand pediatric education, training and research programs beneficial to all children.

Since joining operations last July, many plans for growth and advancement of care have been realized. We have hired eight physicians, making steady progress toward our goal of recruiting at least 30 new physician faculty within CHoR’s first few years. The Department of Pediatrics has added two endowed chairs – the William Tate Graham, MD Chair in Neonatology and the John J. Mickell, MD Chair in Pediatric Critical Care Medicine. We created new programs, opened a new state-of-the-art pediatric emergency room, and advanced service provision in several areas. Highlights are featured in the First Year Overview section on the following two pages and reflected in additions throughout our Services Guide.

Continued physician recruitment – integral to expanding access to services and supporting education programs and research initiatives – remains a priority. Surgical services such as our advanced pediatric surgical robotic program and our vascular malformation and craniofacial clinics continue to grow, and the recruitment of surgeons is an area of special focus for continued program development. In June 2011, CHoR received certificate of public need (COPN) approval by the Commonwealth for a new ambulatory care pavilion. This new CHoR Pavilion will consolidate pediatric outpatient clinical, surgical, diagnostic, treatment and administrative services on the MCV Campus into one location that is designed for and devoted to the care of children.

Last summer, VCU was the first-ever academic health center in Virginia to receive a $20 million NIH Clinical and Translational Science Award (CTSA) grant to become part of a nationwide consortium of research institutions working to turn laboratory discoveries into treatments. Earlier this year VCU Medical Center was ranked the number one hospital in the Richmond metro area by U.S. News and World Report’s 2010-11 Best Hospitals metro area rankings, and in March the VCU men’s basketball team reached the Final Four for the first time in the school’s history. It has been a truly exciting year on many fronts, and we are extremely proud to be part of a medical center and university nationally recognized not only for clinical, academic and research excellence, but also for strength and perseverance. Inspired by the accomplishments of this past year – and always by the children and families we serve – we remain focused on our vision of advancing pediatric medicine, education and research and in doing so raising the bar for pediatric health care for all children.

David A. Lanning, MD, PhD
Surgeon-in-Chief, Children’s Hospital of Richmond
Associate Professor, Division of Pediatric Surgery
(804) 828-3500

Bruce K. Rubin, MD, MEng, MBA, FRCPC
Physician-in-Chief, Children’s Hospital of Richmond
Jessie Ball duPont Professor and Chairman
Department of Pediatrics
(804) 828-9602

Leslie G. Wyatt, RN, MS
Vice President of Children’s Services
Executive Director, Children’s Hospital of Richmond
(804) 228-5928

In June 2011, CHoR received certificate of public need (COPN) approval by the Commonwealth for a new ambulatory care pavilion.

FUTURE PLANS: New CHoR Pavilion and Parking Deck on MCV Campus

Plans are in the works for construction of a new CHoR Pavilion to consolidate the majority of CHoR’s pediatric treatment and diagnostic areas currently spread throughout the MCV Campus into one facility. In addition to being more convenient for families, having multiple physicians and services in one location will improve provision of care and care coordination. The new pavilion will house 72 clinical exam rooms organized for efficient multidisciplinary care; a surgical area with two operating rooms and two endoscopy procedure rooms; and areas for diagnostic cardiology, imaging, neurodiagnostic treatment, outpatient lab services and pulmonary function testing. The facility will be designed to create a child-and-family-friendly experience and will include a parking deck with 649 new spaces.
The University of Virginia Health System and VCU Health System formed the Virginia Congenital Cardiac Consortium to provide coordinated pediatric cardiac surgical care and adult congenital cardiac surgical care for patients in Charlottesville and Richmond. The joint program also provides treatment and educational and research services that enhance patient access to specialized surgical treatments with coordinated patient care.

Preventative Pediatric Cardiology Clinic
Evidence supports that atherosclerotic cardiovascular disease, the leading cause of death in the adult population, begins in childhood. To identify patients at risk for this disease and initiate multidisciplinary interventions to prevent its progression, CHoR opened a new Preventative Pediatric Cardiology Clinic (PPCC) in July of 2010. The target population is children with dislipidemias, hypertension and obesity, and the PPCC clinic team works in conjunction with endocrinology, nephrology and nutrition to provide medical management for hypertension; diagnosis, screening and treatment for cardiac causes of hypertension; and comprehensive care of obesity-related hypertension.

Severe Asthma Clinic
Children with asthma are often referred to a pulmonologist and an allergist for evaluation/management and CHoR opened a unique Severe Asthma Clinic staffed by both types of specialists in the fall of 2010. This clinic offers expert allergy and pulmonary assessment and other asthma-related services. It is the only pediatric asthma clinic in Central VA to combine specialties to provide a more comprehensive approach to asthma care.

NEW PROVIDERS
Since July 2010, CHoR has added the following new providers:

- **Adolescent Medicine**
  - Stephanie Crewe, MD, MHS

- **Allergy and Immunology**
  - Santhosh Kumar, MD

- **Critical Care**
  - Rodney Daniels, MD
  - Norma Maxvold, MD

- **Endocrinology**
  - Madhu Gowda, MD
  - Timothy Bunchman, MD
  - Lauren Barrhart, CPNP

- **General Pediatrics**
  - Angela Maxwell-Horn, MD

- **Hematology/Oncology**
  - Angela Maxwell-Horn, MD
CHILDREN'S HOSPITAL OF RICHMOND: FIRST YEAR OVERVIEW

PROGRAM EXPANSIONS

Revitalization of Pediatric Nephrology
With the goal of continuing to serve as a regional provider of pediatric nephrology services, CHoR recently hired a new division chief, certified nurse practitioner, dietitian, nurse and social worker for its Pediatric Nephrology Program, which is Central VA’s only pediatric program in this specialty area. This multidisciplinary team will provide comprehensive services and will support revitalization of inpatient nephrology services, pediatric renal transplant services, dialysis services and pediatric nephrology research programs. An additional new physician starts with this program in September.

Newly Designated Concussion/TBI Clinic
With concussions in student-athletes an area of growing concern among parents/professionals as well as the focus of July 2011 safety legislation in Virginia, earlier this year CHoR designated a Concussion/Traumatic Brain Injury (TBI) Clinic to meet the need for related services. Offered as part of Physical Medicine and Rehabilitation programming, this comprehensive clinic is the only multidisciplinary program of its type in the region. It brings together a variety of specialists to address the multiple needs associated with brain injury, mitigate potential long-term effects, and help with all steps of recovery – from neurological symptoms and school and social issues to medical clearance to return to play for athletes.

Hematology/Oncology Clinic Expands to Fredericksburg
The Division of Hematology and Oncology began offering clinic hours at CHoR’s Fredericksburg Therapy Center in October 2010 with the goal of creating convenient access to their services for patients and pediatricians in the Fredericksburg area.

NEW FACILITIES

New Pediatric Emergency Room on MCV Campus
In December 2010, CHoR opened a new pediatric emergency room in the Critical Care Hospital on the MCV Campus. CHoR’s pediatric ER is the only facility of its kind in Central VA to offer 24-hour access to every type of pediatric subspecialty – from trauma and neurosurgeons to cardiologists and dentists – for the care of critically ill and injured children. The new facility has its own entrance and waiting area, private rooms and a pediatric radiology suite.

New Center for Endocrinology, Diabetes and Metabolism
Opened July 2011, CHoR’s Center for Endocrinology, Diabetes and Metabolism improves access to care by bringing together clinical and specialized support services for children with diabetes, obesity and other endocrine disorders. CHoR offers the most comprehensive pediatric diabetes/endocrine program in Central VA and this new facility will be the region’s only endocrinology center to offer treatment, clinical trials, education, medical nutrition therapy and psychological support in one location. The consolidation of services allows for additional clinic appointment availability, extended clinic hours, group classes and a new obesity clinic. The facility has support group space and a resource center with the latest educational and health management technology, including computerized pump and meter data downloads and interpretation.

RESEARCH AND EDUCATION UPDATES

Clinical and laboratory researchers at CHoR are making medical advances in asthma, cancer, cystic fibrosis, infectious diseases, neonatology and many other fields. Last year, CHoR received over $3.5 million in research grant funding and managed over 100 clinical trials. Among recent notable achievements, the Rubin Lab filed a patent for a new aerosol drug.

As part of the VCU Health System, CHoR is the only training program in Virginia that educates medical, nursing and dental students, pediatric residents and subspecialty fellows, advanced practice nurses, pediatric psychologists, and pediatric therapists. CHoR’s full continuum of pediatric care gives future health care providers exposure to a wide range of cases. In educational programming news, last year CHoR received ACGME accreditation for a fellowship in endocrinology and a new fellow started July 2010. This program continues to grow with the addition of a second fellow starting summer 2011.

AWARDS

CHoR received numerous awards in the past year. Highlights include CHoR’s Pediatric Intensive Care Unit becoming the first PICU in Virginia, and one of a handful in the country, to earn the American Association of Critical Care Nurses’ Beacon Award for critical care excellence. Earning “excellent” in all 60 standards, VCU Medical Center was again designated as a Magnet hospital by the American Nurses Credentialing Center, the most prestigious honor for nursing excellence. Additionally, CHoR’s Endocrinology, Diabetes and Metabolism program again received ADA certification for its diabetes education program and CHoR’s Cystic Fibrosis (CF) Center was accredited again by the CF Foundation.

Many providers were also recognized. Among highest honors:

• Anne-Marie Irani, MD, Professor and Chief, Division of Allergy and Immunology, and William Moskowitz, MD, Vice Chairman of Clinical Affairs, Department of Pediatrics, Professor and Chief, Division of Pediatric Cardiology, were selected for American Pediatric Society membership, the AAP’s most prestigious academic honor.

• Barry Kirkpatrick, MD, Professor and Vice Chairman of Academic Affairs, Department of Pediatrics, was honored with the VCU School of Medicine’s Irby-James Award for Excellence in Clinical Teaching.
### Quick Provider Guide

**For physician-to-physician consults and access:**
Call the Physician Access Line at 804-628-1PAL (1725).

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<td>Adolescent Medicine</td>
<td>804-828-9449</td>
<td>Richard Brookman, MD</td>
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<td>Stephanie Crewe, MD</td>
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<td>Allergy and Immunology</td>
<td>804-628-7337</td>
<td>Anne-Marie Irani, MD</td>
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<td>Wei Zhao, MD</td>
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<td>James Dare, MD</td>
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<td>Jeannette Kierce, MD</td>
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<td>Arakadz Dubovoy, MD</td>
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<td>Iolanda Russo-Menne, MD</td>
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<td>Cardiology</td>
<td>804-628-7337</td>
<td>Douglas Allen, MD</td>
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<td>Cardiac Surgery</td>
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<td>Jay Gangemi, MD</td>
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<td>Dentistry (MCV Campus)</td>
<td>804-828-9095</td>
<td>Elizabeth Berry, DDS</td>
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<td>Alex Kordis, DDS</td>
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<td>William Piscitelli, DDS</td>
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<td>Dentistry (Brook Road Campus)</td>
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<td>Elizabeth Bortel, DDS</td>
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<td>Gardiner Packer, DDS</td>
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<td>Holly Lewis, DMD</td>
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<td>Deepo Simon, DDS</td>
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<td>Dermatology</td>
<td>804-828-9361</td>
<td>Laurie Shin, MD</td>
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<td>Developmental Pediatrics</td>
<td>888-628-4240</td>
<td>Pasquale Accardo, MD</td>
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<td>Emergency Medicine</td>
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<td>Endocrinology and Metabolism</td>
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<td>Hematology and Oncology</td>
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<td>Kamar Godder, MD</td>
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<td>C. Gregory Childhood, MD</td>
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<td>Russell Moore, MD</td>
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<td>Nephrology</td>
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<td>Timothy Bunchman, MD</td>
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<td>Lydia Kernisky, MD</td>
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<td>Lawrence Morton, MD</td>
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<td>Neurosurgery</td>
<td>804-828-9165</td>
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<td>Christopher Lefler, MD</td>
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<td>Keith McVeer, MD</td>
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<td>Orthopaedic Surgery</td>
<td>804-828-7069</td>
<td>Gregory Damson, MD</td>
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<td>Otolaryngology</td>
<td>804-628-4368</td>
<td>Daniel Coelho, MD</td>
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<td>Charles Johnson, III, MD</td>
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<td>Kelley Dobson, MD</td>
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<td>Urology</td>
<td>804-828-9331</td>
<td>Harry Koo, MD</td>
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<td>Weight Management, T.E.N.S. Program</td>
<td>804-827-0661</td>
<td>Gary Francis, MD</td>
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<td>Edmond Wickham, MD</td>
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This Provider Guide is not all inclusive of providers of pediatric services at CHoR. This guide lists the physicians and providers who have principal pediatric offices or clinics or who perform services on the CHoR campuses. For a full listing of physicians, nurse practitioners and ancillary staff, please visit [www.chrichmond.org](http://www.chrichmond.org).

For additional copies of CHoR’s Quick Provider Guide/Locations Map, contact Cyndi Cline, Community Liaison, at 804-228-5835 or ccline@chva.org. The guide is updated quarterly and is available in a laminated format.
Children’s Hospital of Richmond has two main campuses – the MCV Campus (locations #1-10) and the Brook Road Campus (location #15) – and several satellite and outpatient therapy centers. The Services Guide on pages 8-15 references the numbers listed below to specify which pediatric services are offered at each location. Select services are also offered at additional satellite locations.

1. Children’s Pavilion
   1001 E. Marshall Street
   Richmond, VA 23219

2. Main Hospital
   1250 E. Marshall Street
   Richmond, VA 23219

3. Gateway Building
   1200 E. Marshall Street
   Richmond, VA 23219

4. Critical Care Hospital
   1213 E. Clay Street
   Richmond, VA 23219

5. Nelson Clinic
   401 N. 11th Street
   Richmond, VA 23219

6. Ambulatory Care Center
   417 N. 11th Street
   Richmond, VA 23219

7. Dental School
   521 N. 11th Street
   Richmond, VA 23219

8. West Hospital
   1200 E. Broad Street
   Richmond, VA 23219

9. Virginia Treatment Center for Children
   515 W. 10th Street
   Richmond, VA 23219

10. North Hospital
    1300 E. Marshall Street
    Richmond, VA 23219

11. VCU Medical Center at Stony Point
    9000 Stony Point Parkway
    Richmond, VA 23235

12. Stony Point Surgery Center
    8700 Stony Point Parkway
    Richmond, VA 23235

13. Center for Sleep Medicine
    2529 Professional Road
    Bon Air, VA 23235

14. Seaboard Building
    3600 W. Broad Street
    Richmond, VA 23230

15. Brook Road Campus
    2924 Brook Road
    Richmond, VA 23220

16. Bon Air Therapy Center
    206 Twinridge Lane, Suite A
    Richmond, VA 23235

17. Fredericksburg Therapy Center
    Lee’s Hill Medical Center
    10530 Spotsylvania Avenue, Suite 102
    Fredericksburg, VA 22408

18. Glen Allen Therapy Center
    The Forum, Building 2
    10124 West Broad Street, Suite P
    Glen Allen, VA 23060

19. Petersburg Therapy Center
    321 B Poplar Drive, Suite 4
    Petersburg, VA 23805

20. Center for Endocrinology, Diabetes and Metabolism
    2305 N. Parham Road, Suite 1
    Henrico, VA 23229

Opened July 2011

Map of Locations
ACUTE CARE UNITS

The Acute Care Units serve children with acute or chronic illnesses and injuries. The units are divided by age with 17 infant/toddler beds and 24 beds for age 4 and up. Patient care spans a wide range of conditions including: asthma, cancer, cardiovascular problems, cystic fibrosis, diabetes, gastrointestinal problems and traumatic injuries. A large home-like palliative care room is available for patients in need of pediatric palliative care and pain management services.

- Infant/toddler wing: 804-828-4745
- Age 4 and up wing: 804-828-4961

BONE MARROW TRANSPLANT UNIT (BMTU)

The 20-bed BMTU offers expertise in pediatric and adult stem cell and bone marrow transplants. It is one of 70 Blue Distinction Centers in the country in recognition of depth of experience and positive outcomes.

BMTU: 804-828-4360

EPILEPSY MONITORING UNIT (EMU)

The four-bed EMU uses intensive specialized digital continuous video/EEG to monitor seizure activity to aid physicians in the formation and implementation of seizure treatment plans. The EMU is designed for children and adults and is the only unit of its kind in Central Virginia.

EMU: 804-828-3680

EVANS-HAYNES BURN CENTER

The Burn Center is a 16-bed unit with eight general burn-care beds and eight specialized burn-intensive beds. The center is the regional resource for the care of acute burns and the reconstructive needs of child and adult burn survivors injured from: chemicals, diseases, electrical burns, fire, scalds and skin loss.

Burn Center: 804-828-9240

NEONATAL INTENSIVE CARE UNIT (NICU)

The private-room NICU is the only single-family room NICU in Central Virginia, and one of few in the country. The NICU was designed to control light, sound and stimulation as part of an overall commitment to creating an environmentally appropriate unit for neonates. The unit is equipped with the latest technology and can care for up to 40 premature infants with 32 single-family rooms and four double-patient rooms for multiples. The unique rooms include space for a family to “room in” with a sleeping area, storage and a desk. The unit also includes a comfortable home-like waiting room, family lounge, sibling playroom and resource room. The NICU team works in concert with pediatric subspecialties to care for infants with a wide range of medical problems. The NICU houses a highly sophisticated procedure room so fragile infants do not have to be moved out of the unit for surgical procedures. In caring for infants requiring respiratory support, the NICU employs high frequency oscillatory and jet ventilation, in addition to conventional ventilation. Nitric Oxide, ECMO and surfactant replacement are also provided.

NICU & NICU Transport: 804-828-9956

NICU continued

The NICU Follow-Up Clinic provides comprehensive services to children cared for in NICUs across the Richmond metropolitan area. This outpatient program focuses on the health, learning and development of NICU graduates.

NICU Follow-Up Clinic: 804-228-5818

PEDIATRIC INTENSIVE CARE UNIT (PICU)

The 14-bed multi-specialty PICU is a state-of-the-art facility that accommodates the unique needs of seriously or critically ill infants, children and adolescents. A physician is in the unit 24 hours a day, making it the only Level 1 PICU in Central Virginia. The PICU provides care for children with conditions such as: acute respiratory failure, status asthmaticus, chemical intoxication, circulatory shock, diabetic ketoacidosis, status epilepticus, head injury, intracranial hypertension and major trauma. The PICU also provides postoperative care for a broad range of surgical subspecialties including neurosurgery and cardiothoracic surgery and runs a dedicated pediatric procedural sedation service for outpatient procedures requiring sedation.

PICU: 804-828-4987
- Procedural Sedation: 804-827-DOZE (3693)

PEDIATRIC PROGRESSIVE CARE UNIT (PPCU)

The PPCU is a seven-bed step-down unit uniquely equipped to care for children with intermediate health care needs. The PPCU provides care to chronically ill patients with multiple health care needs as well as acute care patients with subspecialty needs.

PPCU: 804-628-1530

TRANSITIONAL CARE UNIT (TCU)

The 47-bed TCU offers skilled nursing and respiratory care for children (birth to age 21) who are medically fragile and require complex care. TCU services are child focused and family centered and provide for the physical, emotional, psychological, educational, recreational and spiritual needs of the child and family. Depending on individual needs, children can receive long-term care, transitional care, palliative care and end-of-life care. An interdisciplinary team of pediatric health care providers, led by an attending physician, is available to each child.

TCU Social Worker: 804-249-8620

VIRGINIA TREATMENT CENTER FOR CHILDREN (VTCC)/BEHAVIORAL HEALTH

In addition to providing outpatient services (see Psychiatry/Behavioral Health on page 13 for details), VTCC has a 23-bed acute care unit that offers 24-hour admissions, seven days a week, and provides the greatest degree of structure and intensity for children and adolescents in need of short-term intensive inpatient treatment. VTCC also offers 30 and 15-day evaluations for children and adolescents who require a medically safe and secure environment for assessment.

Inpatient Admissions: 804-828-8822
ACUTE CARE  See Acute Care Units on page 8.

ADOLESCENT MEDICINE
Primary care for adolescents and young adults (ages 12 to 21) with an emphasis on comprehensive health education and anticipatory guidance for patients and their parents. Services include physical exams; diagnosis and treatment of acute medical problems and adolescent gynecologic problems; and diagnosis, treatment and prevention of the consequences of adolescent sexual behavior.

Appointments: 804-828-9449
Location: 1

ALLERGY, ASTHMA AND IMMUNOLOGY
A fully comprehensive approach to the care of children with allergies, immune deficiencies and rheumatologic disorders. Services include diagnosis and treatment of:

- Allergic rhinitis (hay fever)
- Anaphylaxis
- Asthma
- Atopic dermatitis
- Drug allergies
- Eosinophil disorders
- Food allergies
- Immunodeficiency disorders
- Insect hypersensitivity
- Sinusitis
- Urticaria (hives)

This program now offers the region’s only pediatric severe asthma clinic staffed by both allergists and pulmonologists.

Appointments: 804-628-PEDS (7337)
Locations: 1 5 Additional Satellite Locations

ANESTHESIOLOGY
A dedicated 24/7 pediatric anesthesia call team for neonates, infants and children with emergency or complex surgical needs.

Phone: 804-828-9160
Locations: 2 4

CARDIOLOGY
A full range of pediatric cardiology services including preventative and adult congenital heart disease services, non-invasive imaging and testing, and comprehensive diagnostic and interventional cardiac catheterization laboratory services. In-depth clinical evaluation, diagnostic testing and ongoing treatment are provided for:

- Arrhythmias and conduction abnormalities
- Congenital heart disease
- Connective tissue diseases
- Family sudden cardiac death
- Fetal evaluation
- Heart murmur
- Hypertension
- Obesity
- Sports physicals
- Syncope/palpitations

Cardiology continued
A Preventative Pediatric Cardiology Clinic is offered to identify patients at risk for atherosclerotic cardiovascular disease and initiate interventions to prevent its progression. The cardiology program also has the only echocardiography lab in Central Virginia accredited by ICAEL for transthoracic, transesophageal and fetal echo studies.

Appointments: 804-628-HRTS (4787)
Locations: 1 2 11 Additional Satellite Locations

CARDIOTHORACIC SURGERY
The University of Virginia Health System and VCU Health System formed the Virginia Congenital Cardiac Consortium to provide coordinated pediatric cardiac surgical care and adult congenital cardiac surgical care for patients in Charlottesville and Richmond. The program treats patients with:

- Acquired heart disease
- Congenital heart disease
- Heart failure

The joint program also provides treatment and educational and research services that enhance patient access to specialized surgical treatments with coordinated patient care.

Appointments: 804-628-HRTS (4787)
Location: 2

CRANIOFACIAL CARE  See Plastic Surgery on page 13.

CRITICAL CARE  See Pediatric Intensive Care Unit on page 8.

DENTISTRY
Comprehensive oral health care and dental services for children. Working with children with special health care needs and those with dental anxiety are areas of expertise. Services include:

- Dental surgery with pediatric anesthesia
- Emergency room intervention
- Endodontics
- Hospital consultations
- Outpatient checkups and treatment

Brook Road Campus Appointments: 804-228-5828
MCV Campus Appointments: 804-828-9095
Locations: 7 15

DERMATOLOGY
Provides diagnosis and treatment of chronic and acute skin disorders in children including: acne, atopic eczema, hereditary and congenital skin diseases, and vascular malformations.

Appointments: 804-828-9361
Location: 5
**DEVELOPMENTAL PEDIATRICS**

Comprehensive, coordinated, multidisciplinary services for children with developmental problems ranging from global developmental concerns to specific diagnoses. Evaluative consultations include medical, psychological, sociological and educational testing. Services include assessment, treatment and consultation for disorders and disabilities affecting development including:

- ADHD
- Autism
- Behavior disorders
- Developmental delay
- Emotional disorders
- Learning disabilities
- Mental retardation
- Pervasive developmental disorders

Appointments: 888-628-4240
Clinic: 804-827-2100

Location: 14

**EMERGENCY MEDICINE**

CHoR opened a new state-of-the-art pediatric emergency room with 12 private rooms in 2010. It is Central Virginia’s only pediatric ER with 24-hour access to every type of pediatric specialty for the evaluation, treatment and care of critically ill and injured children. The facility has its own entrance, waiting room and dedicated pediatric radiology suite, and is part of VCU Medical Center, the region’s only designated Level I Trauma Center in recognition of the high level of specialty care provided. CHoR’s multidisciplinary team approach to emergency medicine includes surgeons, physicians, nurses, social workers, and physical and occupational therapists. CHoR’s Pediatric Critical Care Transport Team, in combination with the VCU LifeEvac helicopter, is available 24/7 for the timely transfer of children from referring hospitals.

Pediatric Transport & Charge Nurse: 804-828-9111
Child Advocacy Center (Child Abuse Clinic): 804-628-4020

Location: 1

**ENDOCRINOLOGY AND METABOLISM**

Recognized by the ADA for diabetes education. Provides comprehensive care/services for children with type 1 and type 2 diabetes including:

- Clinical trials
- Continuous glucose monitoring
- Diabetes education
- Group classes and camps
- Insulin pump therapy
- Medical nutrition therapy
- Psychology services
- Support groups

This program also provides comprehensive care/services, group classes and support groups for children with other endocrine disorders including: congenital adrenal hyperplasia, delayed or early puberty, endocrine hypertension, goiter, growth hormone deficiency, hyperthyroidism, hypoglycemia, hypothyroidism, metabolic bone disease, metabolic syndrome, obesity, pituitary abnormalities, polycystic ovary syndrome, and thyroid nodules or cancer. A new center housing all medical services and psychosocial resources for this program opened in 2011.

Appointments: 804-628-PEDS (7337)

Location: 20

**FEEDING PROGRAM**

Designed for children who have a medical or behavioral issue that limits feeding and/or growth, Children’s Feeding Program provides treatment geared to help a child overcome feeding issues and establish proper feeding and nutritional habits. The program’s interdisciplinary approach addresses medical and developmental needs; behavioral, oral-motor and sensory feeding issues; and family education, training and support. Intensive cases are addressed in a day treatment program. Behavioral and feeding therapy are provided by behavioral psychologists and occupational and speech/language therapists with special training in feeding issues. Services include evaluation and treatment of:

- Failure to thrive
- Food/drink refusal
- Food selectivity (by type, texture)
- Food or swallowing phobias
- Inability to chew or swallow
- Mealtime behavior problems
- Recurrent gagging or vomiting
- Tube-dependency

Appointments: 804-228-5818

Locations: 15

**GASTROENTEROLOGY**

Services include care and management of the entire spectrum of pediatric gastrointestinal and nutritional diseases from premature infancy to 21 years of age. Program provides comprehensive care of common problems including:

- Chronic abdominal pain
- Constipation
- Formula intolerance and allergy
- Gastritis
- Gastroesophageal reflux
- Growth failure
- Hepatitis
- Reflux esophagitis

Subspecialists also provide management of less common conditions such as:

- Celiac disease
- Chronic liver disease
- Chronic pancreatitis
- Congenital bowel malformations
- Eosinophilic esophagitis
- Hirschsprung’s disease
- Inflammatory bowel disease
- Short bowel syndrome

Appointments: 804-628-PEDS (7337)

Locations: 16

**GENERAL PEDIATRICS**

Offers preventative and primary care, such as immunizations, well-baby/well-child visits and newborn nursery care. Physicians provide diagnosis and treatment of acute illnesses in children while providing anticipatory guidance for their parents, including breastfeeding support. General pediatricians work in partnership with pediatric subspecialists to provide general pediatric care for children with chronic diseases and/or special health care needs.

Appointments: 804-828-9338

Location: 1

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**Additional Satellite Locations**
GENETICS
Addresses families’ concerns about children’s special health care needs, birth defects, and/or metabolic and inherited conditions, as well as genetic risk issues. A genetics consultation includes a review of medical records, family history and a detailed physical exam. Patients and their families are often referred for evaluation and comprehensive services for:

- Autism spectrum
- Birth defects
- Developmental delay
- Failure-to-thrive
- Familial cancer
- Growth irregularity
- Hypermobility
- Metabolic conditions
- Neurological symptoms
- Recurrent vomiting

All families receive counseling and written follow-up information describing child’s genetic issues.

Appointments: 804-628-3266
Location: 1

HEMATOLOGY AND ONCOLOGY
Dedicated to improving the quality of children’s lives through the prevention, control and cure of cancer and other blood disorders. Multidisciplinary team includes physicians, pediatric specialists and nurses, as well as a child life specialist, social worker, psychologist and educational consultant. The team cares for children with:

- Aplastic anemia
- Brain tumors
- Hematological disorders
- Hemophilia
- ITP
- Leukemias
- Lymphomas and sarcomas
- Severe anemias
- Sickle cell anemia
- TTP

Specialty programs include:

- Blood and marrow transplant
- Coagulopathy (clotting problems)
- Comprehensive brain tumor clinic
- Comprehensive sickle cell program
- Hemophilia and bleeding disorders clinic
- Long-term cancer survivor clinic
- Neuro-oncology (brain and spine tumors)
- Pediatric oncology clinic

Appointments: 804-828-9300
Clinic: 804-828-9300 ext. 3
Locations: 5 10 17

HOSPITAL MEDICINE
Hospitalists provide care to patients with a wide variety of illnesses that require hospitalization. They also coordinate hospital-based care with subspecialists on an as-needed basis.

Location: 2

INFECTIOUS DISEASES
Services include the diagnosis and management of any problems related to infection including:

- Bacterial infections
- Congenital infections
- Fungal infections
- HIV/AIDS
- Tick-borne infections
- Tuberculosis
- Viral infections

Physicians are available for review and/or evaluation of:

- Antibiotic and antiviral therapy
- Fever of Unknown Origin (FUO)
- Gastrointestinal infections
- Immunologic conditions predisposing to infection
- Infections in catheters and other devices
- Lymphadenopathy

A Travel Clinic is available to address issues of infection and vaccination for families preparing for international travel.

Appointments: 804-628-PEDS (7337)
HIV/AIDS Clinic: 804-828-6163
Travel Clinic: 804-828-4515
Locations: 1 6 8

INTERNATIONAL ADOPTION MEDICAL PROGRAM
Serves the initial and ongoing medical, developmental and emotional needs of adopted children and their parents. Services include identification and treatment of nutritional, infectious, developmental and behavioral conditions so newly adopted children can reach their full potential.

Appointments: 804-628-PEDS (7337)
Location: 1

LONG-TERM CARE See Transitional Care Unit on page 8.

NEONATOLOGY See Neonatal Intensive Care Unit on page 8.

NEPHROLOGY
Evaluation, management and care for a full range of kidney and urinary tract disorders including:

- Congenital renal diseases
- Glomerulonephritis
- Hematuria
- Nephrotic syndrome
- Proteinuria
- Urinary tract infections
- Vasculitis (HSP, SLE, Wegener’s)
- Vesicoureteral reflux

Available procedures, tests and services include dialysis (acute and chronic), renal biopsy, transplantation, blood work, ultrasound, urinalysis, x-ray and nutritional counseling. This program is Central Virginia’s only pediatric nephrology program.

Appointments: 804-628-PEDS (7337)
Location: 5
NEUROLOGY
Comprehensive evaluation and care for neurological problems. Services are available for children with:
- Developmental delay
- Epilepsy
- Kernicterus
- Migraines/headaches
- Movement disorders
- Neurocutaneous disorders
- Neuromuscular disorders, strokes and other disorders affecting the nervous system
- Seizures
- Sleep disorders

A comprehensive epilepsy center provides the latest assessments and treatment including new and investigative medical approaches and epilepsy surgery.

Appointments: 804-828-0442

Locations: 13 17

NEUROSURGERY
Focuses on the diagnosis of congenital or acquired diseases and injuries of the central nervous system and implements the most effective surgical procedures to treat these conditions. Services include surgery to treat:
- Brain tumors
- Developmental disorders of the spine
- Disorders of skull development
- Serious head injuries

Minimally invasive surgical options are available to treat brain tumors. These options can reduce pain, blood loss and scarring and shorten recovery time and hospital stay.

Appointments: 804-828-9165

Locations: 2 6 Additional Satellite Locations

OPHTHALMOLOGY
Services range from general eye exams to the treatment of complex vision disorders.

Appointments: 804-828-9315

Locations: 5 12

ORTHOPAEDIC SURGERY
Evaluation and treatment of a large array of problems of the musculoskeletal system including those caused by inflammatory, congenital, developmental, traumatic, neoplastic and metabolic disorders. Pediatric orthopaedic surgeons specialize in the treatment of:
- Cerebral palsy
- Hip disorders
- Juvenile amputees
- Muscular dystrophy
- Musculoskeletal tumors
- Scoliosis and spine disorders
- Spina bifida
- Trauma

Appointments: 804-828-7069

Locations: 2 Additional Satellite Locations

OTOLARYNGOLOGY
Advanced evaluation and treatment methods – including laser and endoscopic sinus surgery – for conditions ranging from illnesses to hearing, speech, sinus and airway disorders. Services are available for:
- Airway management and reconstruction
- Allergic ear, nose and throat diseases
- Cochlear implants
- General pediatric and adolescent otolaryngology
- Habilitation of the hearing and language impaired child
- Hearing loss
- Infectious disease
- Multidisciplinary treatment of pediatric head and neck tumors
- Pediatric sleep apnea
- Reconstructive surgery of phonatory disorders

Appointments: 804-628-4368

Locations: 5 12

PALLIATIVE CARE AND PAIN MANAGEMENT
Available in inpatient and outpatient settings, this service works with a child’s primary team to provide pain/symptom management, assistance with complex medical decisions, counseling, and psychological support. The team promotes healing, comfort and hope and helps reduce distress and suffering for children with complex or life-limiting conditions.

Consults: 804-828-6781

Location: 2

PHARMACOLOGY AND TOXICOLOGY
Emergency and elective consultations for children and adolescents with acute/chronic poisonings, adverse drug reactions and drug interactions.

Phone: 804-828-0951
Poison Center: 800-222-1222

PHYSICAL MEDICINE AND REHABILITATION
Serves children/adolescents in need of rehabilitation due to congenital or acquired disability. Care is designed to help patients facing temporary or permanent physical disabilities and loss of function restore/improve mobility, physical and daily living activities, communication, social skills, and cognition. Diagnostic categories include:
- Brachial plexus and torticollis injuries
- Concussions/trumatic brain injury (TBI)
- Deconditioning and myopathies following prolonged critical illness
- Multiple trauma
- Spinal cord injury
- Sports injury

A multidisciplinary Concussion/TBI Clinic is offered for student-athletes and others with acquired brain injuries. Specialized multidisciplinary clinics are also held for cerebral palsy, muscular dystrophy, spasticity and spina bifida.

Appointments: 804-228-5818

Locations: 15 17
PLASTIC SURGERY
Interdisciplinary care for a wide range of complex and unusual anomalies such as:
• Cleft lip and palate
• Craniosynostosis
• Genetic syndromes
• Skull and face asymmetry
• Vascular malformations
A variety of consultation services are offered including international pre-adoption consultations and prenatal consultations for expectant parents.
Appointments: 804-828-3042
Locations: 1 3

PROGRESSIVE CARE  See Pediatric Progressive Care Unit on pg. 8.

PSYCHIATRY/BEHAVIORAL HEALTH
The Virginia Treatment Center for Children (VTCC) provides specialty child psychiatry clinics that utilize an evidence-based multidisciplinary approach. Clinics are offered for ADHD, anxiety and mood disorders, developmental disabilities, and high functioning autism. An integrated substance abuse and mental health assessment and treatment clinic for adolescents is also offered. See page 8 for information on VTCC inpatient services.
Appointments: 804-828-3137
Location: 9

PULMONOLOGY
In-depth diagnostic testing and treatment for infants and children with acute and chronic respiratory problems including:
• Asthma
• Bronchopulmonary disease (BPD)
• Chronic respiratory failure/insufficiency
• Congenital lung abnormalities
• Cystic fibrosis
• Neuromuscular respiratory diseases
A Pediatric Pulmonary Function Laboratory is available for spirometry, lung volumes and exercise testing. Patients can be referred directly for these lab services.
Appointments: 804-828-2982
Clinic: 804-828-2980
Location: 5

RHEUMATOLOGY
Comprehensive services for children with arthritides and other rheumatic diseases. An on-site multidisciplinary clinic for children and adolescents with lupus is offered in conjunction with nephrology, women’s health, dermatology and other specialty services.
Appointments: 804-560-8920
Location: 1

SURGERY (GENERAL/TRAUMA)
Diagnosis, treatment and follow-up care for a wide range of pediatric surgical patients. Many surgical services can be handled as same-day outpatient procedures. Robot-assisted surgery offers a minimally invasive option for complex and delicate procedures. Types of surgical procedures offered include:
• Care for children with traumatic injuries
• Gastrointestinal and biliary surgery (fundoplication, cholecystectomy, etc.)
• Obtaining vascular access
• Repair of anorectal malformations
• Repair of hernias
• Repair of a variety of thoracic and abdominal congenital abnormalities
• Resection of tumors in the neck, chest and abdomen
Appointments: 804-828-3500
Locations: 1 2  Additional Satellite Locations

TRANSPLANT SURGERY
Services include: dialysis access surgery; complex hepatobiliary surgery including liver tumor removal and congenital hepatobiliary defect correction; pediatric liver, kidney and pancreas transplants; and surgery for portal hypertension.
Clinic: 804-828-4104
Location: 3

UROLOGY
Services are available for children with complex congenital genitourinary anomalies requiring reconstructive surgery, as well as for those who have episodic urological issues such as voiding difficulties or urinary tract infections.
Appointments: 804-828-9331
Location: 5

WEIGHT MANAGEMENT, T.E.E.N.S. PROGRAM
The VCU T.E.E.N.S. Program is a multidisciplinary weight management clinic and clinical trial for 11-16 year-olds. Offered at no cost, it is the only comprehensive program of its kind in Central VA and includes six months of medical screenings, exercise routines, counseling and nutritional education, followed by six months of follow-up care. To be eligible, participants must be determined overweight by a referring physician and meet other requirements.
Program Office: 804-827-0661
Location: 14

Location numbers refer to map on page 7 | Medical/Surgical Services
ASSISTIVE TECHNOLOGY

Occupational therapists and speech/language pathologists with special training in assistive technology provide evaluations and training services for children and adults for:

- Assistive daily living aids
- Augmentative communication
- Classroom, home and work-related modifications
- Computer access/adaptations
- Environmental controls
- Independent living
- Positioning aids
- Orthotics and head pointers
- Wheelchairs and seating

A state-of-the-art “Smart Suite” is available for evaluation and training.

Appointments: 804-228-5818

Locations: 15 16 17 18 19

AUDIOLOGY

Provides testing, evaluation, diagnosis and rehabilitative audiological services. Works closely with Otolaryngology (see description on page 12) on a comprehensive cochlear implant center.

Appointments: 804-828-0431

Location: 5

EARLY INTERVENTION/INFANT SERVICES

Provider of Early Intervention (Part C) services for children from the City of Richmond and Chesterfield and Henrico counties. Early Intervention is a statewide program serving children from birth to 36 months who are not developing as expected or have a medical condition that can delay development. Services are provided in home and community-based settings and may include occupational, physical and speech/language therapy services. Through local lead agencies and service providers, children can receive screenings, eligibility determination, and, if eligible for services, assessment for services and service coordination at no cost to their families.

Appointments: 804-228-5818

Location: 15

FEEDING PROGRAM  See Feeding Program section on page 10.

NUTRITION SERVICES

Registered dietitians/nutritionists serve children and adolescents with complex medical issues and/or specific concerns ranging from feeding issues and food allergies to obesity. Services include:

- Management of ketogenic diets
- Medical nutrition therapy
- Nutrition counseling
- Nutrition screenings

Brook Road Campus Appointments: 804-228-5818
Endocrinology Program Appointments: 804-628-PEDS (7337)

Locations: 13 15 20

OCCUPATIONAL THERAPY

Occupational therapists specializing in pediatrics provide team-based, individualized therapy for acute, short-term issues to chronic needs. Therapy programs address skills that include or relate to:

- Daily living/self-care skills
- Fine motor and handwriting skills
- Oral-motor and feeding skills
- Sensory integration/processing
- Visual motor and perceptual skills

Appointments: 804-228-5818

Locations: 15 16 17 18 19

PHYSICAL THERAPY

Physical therapists specializing in pediatrics provide team-based, individualized therapy for acute, short-term issues to chronic needs. Therapy programs address physical and gross motor activities that include or relate to:

- Balance and coordination skills
- Developmental skills
- Flexibility and posture
- Gait training
- Gross motor skills
- Orthopaedic/sports-related injuries
- Strengthening

Appointments: 804-228-5818

Locations: 15 16 17 18 19

PSYCHOLOGY

Licensed clinical psychologists who specialize in the psychological needs of children and adolescents related to medical, emotional and behavioral issues provide services that include:

- Individual and family therapy
- Neuropsychological evaluations
- Psycho-educational evaluations
- Psychological evaluations

Appointments: 804-228-5818

Locations: 15 16

SPEECH AND LANGUAGE PATHOLOGY

Speech/language pathologists specializing in pediatrics provide team-based, individualized therapy for acute, short-term issues to chronic needs. Therapy programs address communication and other needs including:

- Articulation and language
- Cognitive skills
- Feeding and swallowing skills
- Fluency
- Oral-motor function
- Pragmatic language and social skills
- Voice therapy

Appointments: 804-228-5818

Locations: 15 16 17 18 19
ART THERAPY

Art therapy incorporates the creative process of art-making to improve the physical, mental and emotional well-being of children in a health care setting. Art therapy provides a sense of normalcy as well as a creative outlet for children to express their emotions, cope with pain and stress, and have fun.

CARE CONNECTION FOR CHILDREN

A collaborative initiative between the Virginia Department of Health and Regional Centers of Excellence for Children with Special Health Care Needs, Care Connection provides services to families using a multidisciplinary approach involving medicine, nursing, social work, education, insurance/eligibility and advocacy. The team-based approach assists the family in “pulling together” medical personnel including primary and specialty care providers, educators and community resources to determine how children with special health care needs can reach their maximum potential.

Care Connection for Children Office: 1-866-737-5965

CHILD LIFE

The Child Life Department is designed to help children and their families cope with their health care experiences. Certified child life specialists provide a sense of control, safety and normalcy in the hospital environment through play and special activities. Child Life also prepares children and their families by explaining procedures, operations and treatments. A child life specialist will accompany children to procedures to provide support, relaxation and distraction.

HOSPITAL EDUCATION

Certified hospital teachers provide year-round educational services for patients ages 2 to 21. Hospital teachers talk with patients, parents and personnel at a child’s school; give informal and formal educational screenings or assessments; and talk with the hospital team about a patient’s progress and needs. While a child is hospitalized, hospital teachers can provide early childhood stimulation activities and experiences; provide instruction designed to meet each patient’s educational needs; gather books, assignments and tests from a child’s school; and develop or modify a child’s Individualized Educational Program (IEP). When it is time for a child to go home, hospital teachers will help make the transition of educational services as smooth as possible.

MEDICAL-LEGAL PARTNERSHIP

The Medical-Legal Partnership provides legal assistance to families in order to improve their children’s health. These services are available to all income-eligible families whose children receive their pediatric care at Children’s Hospital of Richmond (CHoR) or related clinics. This program is offered through a partnership between CHoR, Legal Aid Justice Center and University of Richmond School of Law.

Referrals/Legal Aid Justice Center: 804-643-1086

MUSIC THERAPY

Board certified music therapists use musical interventions to help patients meet individual goals. These goals range from improving mood to managing trunk control and other rehabilitative needs. Music therapy also engages patients to help reduce pain, stress, agitation and fear while increasing communication and coping skills. Sessions are customized to individual needs and include activities ranging from listening to music to songwriting, singing and playing instruments.

PASTORAL CARE

Chaplains are dedicated to helping patients and families cope during their health care journey. They provide counseling, spiritual guidance, sympathetic companionship, crisis intervention and, if needed, bereavement counseling.

PET THERAPY

The Center for Human-Animal Interaction’s Dogs On Call Program enhances the well-being of patients through in-hospital pet visitation by certified dog-handler teams from the community. Visiting with a therapy dog can help reduce pain, lower anxiety levels and create a sense of normalcy for children and families.

RECREATION THERAPY

Certified recreation therapists provide individual and group treatment involving therapeutic play and recreational activities. These activities provide daily stimulation, help children adjust to hospital stays, and help improve physical abilities, social skills, attention span, confidence and more. Recreation therapists can modify recreational activities to meet a child’s needs. They also organize community outings to enrich the lives of patients receiving long-term care.

SAFE KIDS

The Safe Kids Virginia Coalition works to prevent accidental injuries to children ages 14 and under. Prevention efforts include education, advocacy, enforcement and engineering modifications on the local level and across Virginia. Program services are available with support from Children’s Hospital of Richmond and the VCU Medical Center.

Website: www.vcuhealth.org/virginiasafekids

SOCIAL WORK

Social workers provide numerous services for patients and families including:

- Assessment of psychosocial needs and barriers to discharge/treatment
- Coordination of facility to facility transfer and routine and specialized transportation
- Counseling
- Education about advanced directives
- Referrals for financial assistance
- Referrals to community agencies
CHILDREN’S HOSPITAL OF RICHMOND (CHoR)

Virginia Commonwealth University (VCU) Children’s Medical Center and Children’s Hospital joined in 2010 to form Children’s Hospital of Richmond (CHoR) of the VCU Health System, a full-service children’s hospital offering a robust continuum of pediatric services, research and education. With six specialized inpatient units and 11 locations throughout Central Virginia, CHoR enhances access to all levels of health care for children – from well-child checkups to advanced medical and surgical services, therapy and long-term care.

CHoR’s 11 locations include the two main campuses listed below and several satellite and outpatient therapy centers.

<table>
<thead>
<tr>
<th>MCV Campus</th>
<th>Brook Road Campus</th>
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<tbody>
<tr>
<td>1001 E. Marshall Street Richmond, VA 23219</td>
<td>2924 Brook Road Richmond, VA 23220</td>
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LEADERSHIP

Bruce K. Rubin, MD, MEng, MBA, FRCPCH
Physician-in-Chief
Children’s Hospital of Richmond
804-828-9602

Leslie G. Wyatt, RN, MS
Vice President of Children’s Services
Children’s Hospital of Richmond
804-228-5928

Barry V. Kirkpatrick, MD
Professor and Vice Chairman
Academic Affairs
Department of Pediatrics
804-827-1692

William B. Moskowitz, MD, FAAP, FACC, FSCAI
Vice Chairman of Clinical Affairs
Department of Pediatrics
804-628-4787

David A. Lanning, MD
Surgeon-in-Chief
Children’s Hospital of Richmond
Associate Professor
Division of Pediatric Surgery
804-828-3500

CONTACT US

Appointments: 804-828-CHOR (2467)
Website: www.chrichmond.org

The CHoR Services Guide is published annually by Children’s Hospital of Richmond. Please direct comments, questions and requests for additional copies to Shira Cantor, Public Relations Coordinator, at (804) 828-7035 or scantor@mcvh-vcu.edu.

COMMUNITY LIAISONS

For assistance with referrals, questions about CHoR services, and information about continuing medical education (CME) and in-service opportunities, contact CHoR’s community liaisons.

Cyndi R. Cline
804-228-5835
ccline@chva.org

Sherry W. Black, MBA
804-228-5971
sblack@chva.org

New Children’s Hospital of Richmond Facilities

For more on these new facilities and other hospital news, see pages 4-5.

Pediatric Emergency Room on MCV Campus

Critical Care Hospital, Ground Floor • 1213 E. Clay Street • Richmond, VA 23219

Openned July 2011

Future Construction…CHoR Pavilion and Parking Deck on the MCV Campus

Openned December 2010